Agenda Item 9



Report to Policy Committee

Author/Lead Officer of Report: Amanda Perrott, Operations and Development Manager

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Report of: Report to:	Ajman Ali Executive Director Neighbourhood Services Communities, Parks and Leisure Policy Committee
Date of Decision:	11 March 2024
Subject:	Anti-Social Behaviour Policy

Type of Equality Impact Assessment (EIA) undertaken	Initial Full X	
Insert EIA reference number and attach EIA 2511		
Has appropriate consultation/engagement taken place?	Yes X No	
Has a Climate Impact Assessment (CIA) been undertaken?	Yes X No	
Does the report contain confidential or exempt information?	Yes No X	
If YES, give details as to whether the exemption applies to the full report / part of the report and/or appendices and complete below:-		
"The (report/appendix) is not for publication because it contains exempt information under Paragraph (insert relevant paragraph number) of Schedule 12A of the Local Government Act 1972 (as amended)."		

Purpose of Report:

This report sets out the work undertaken to review the Council's Anti-Social Behaviour (ASB) Policy and seeks approval of the final version of the Policy.

Recommendations:

It is recommended that Communities, Parks and Leisure Policy Committee:

- Approves the Anti-Social Behaviour Policy attached to this report as a statement of the Council's approach to tackling anti-social behaviour.
- Grants delegated authority to the Director of Communities to finalise and agree the design and format of the Anti-Social Behaviour Policy document before publication and where necessary to make any minor amendments and updates to the policy required, in order to reflect any organisational or legislative changes which take place prior to the policy being formally reviewed by the Communities, Parks and Leisure Policy Committee.

Background Papers:

(Insert details of any background papers used in the compilation of the report.)

Appendix A – Consultation responses Appendix B – Anti-Social Behaviour Policy

Lea	d Officer to complete:-		
1 I have consulted the relevant departments in respect of any relevant implications indicated on the Statutory and Council Policy Checklist, and comments have been incorporated / additional forms completed / EIA completed.	in respect of any relevant implications	Finance: Adrian Hart	
	Legal: Rebecca Lambert		
	Equalities & Consultation: Ed Sexton		
	Climate: n/a		
	Legal, financial/commercial and equalities implications must be included within the report and the name of the officer consulted must be included above.		
2	SLB member who approved submission:	Ajman Ali Executive Director Neighbourhood Services	
3	Committee Chair consulted:	Richard Williams Chair, Communities, Parks and Leisure	
4	I confirm that all necessary approval has been obtained in respect of the implications indicated on the Statutory and Council Policy Checklist and that the report has been approved for submission to the Committee by the SLB member indicated at 2. In addition, any additional forms have been completed and signed off as required at 1.		
	Lead Officer Name: <i>Jim Dee</i> <i>Amanda Perrott</i>	Job Title: Service Manager, Anti-Social Behaviour Team Operations and Development Manager	
	Date: 28th February 2024		

1. PROPOSAL

1.1 Introduction

Anti-social behaviour (ASB) is a phrase used to describe a variety of issues which cause nuisance, annoyance, harassment, alarm, or distress or which have a detrimental impact on the quality of life of those in a locality. This can range from minor issues to serious criminal activity.

The Anti-Social Behaviour, Crime and Policing Act 2014 defines ASB as:

- Conduct that has caused, or is likely to cause, harassment, alarm, or distress to any person.
- Conduct capable of causing nuisance or annoyance to a person in relation to that person's occupation of residential premises, or
- Conduct capable of causing housing-related nuisance or annoyance to any person.

ASB is unacceptable and will always be taken seriously by the Council. The Council expects people to show consideration and tolerance for their neighbours and the wider community.

1.2 **Statutory Requirement**

The Housing Act 1996, section 218A (as amended by the Anti-Social behaviour Act 2003, section 12, and the Anti-Social Behaviour, Crime and Policing Act 2014, schedule 11 paragraph 23) requires all local housing authorities, housing action trusts, non-profit registered providers of social housing and registered social landlords to have:

- a) a policy in relation to anti-social behaviour;
- b) procedures for dealing with occurrences of anti-social behaviour.

The Council's current 'Our Approach to Anti-Social Behaviour' was first implemented in 2016 and last revised in 2022.

1.3 **Draft Policy development**

Working with external consultants and the Housing Quality Network, the 2022 version has been reviewed and revised to produce a new draft policy.

The key elements of the policy are that the Council will:

- take ASB seriously and recognise the harm it causes to individuals and communities.
- work with partners to ensure there is a joined up and coordinated response.

- adopt a harm focused and problem-solving approach to addressing and resolving issues.
- take proportionate action based on evidence and focussed on finding the best outcome for everyone involved.

The policy sets out the Council's approach to managing ASB and applies to any person who lives in, works in, or visits Sheffield, including all types of housing tenure. It defines ASB and includes examples of the types of behaviour that may or may not be considered anti-social.

It states how the Council will support vulnerable people, the types of action that can be taken and how the Council will work in partnership. It also details the procedure if people are unhappy with the service they have received.

1.4 Final Policy and Procedures

The draft policy has been amended following public consultation on the draft policy in January 2024 (see section 3 for the changes made to the policy as a result of the consultation and/or responses to comments made by respondents and Appendix A for a detailed report of the consultation results).

The final policy document is included as Appendix B.

2. HOW DOES THIS DECISION CONTRIBUTE?

2.1 Sheffield Crime and Disorder Reduction Strategy 2021-24

It is a core requirement of the Safer Neighbourhood Team to lead on the delivery of the City's statutory and strategic partnership priorities for reducing crime and disorder. The introduction of an ASB Policy will contribute to many of the key priorities identified in the Safer Sheffield Partnership's Crime and Disorder Reduction Strategy:

- Protect vulnerable people
- Address the impact of crime and anti-social behaviour
- Create safer communities

2.2 Great neighbourhoods that people are happy to call home

High quality neighbourhoods which are clean, green, resilient and safe, and where people can live healthy lives.

The adoption of this ASB Policy will support the Council's priority to create high quality neighbourhoods which are clean, green, resilient, and safe; ensuring they are safe places and feel safe for all residents, by tackling anti-social behaviour where it exists and by setting out clear expectations around individual behaviour and the enforcement options where people behave anti socially.

The Anti-Social Behaviour Policy applies to all who live in and visit Sheffield. Safer neighbourhoods will bring sustainability, cohesion and improve community pride.

2.3 **People live in caring, engaged communities that value diversity and support wellbeing.**

Work with communities to ensure people can access support and live the lives they want

The harm reduction enforcement approach, which will underpin ASB enforcement, promotes supporting and safeguarding vulnerable people, to address any underlying issues that ASB can be a symptom of, to bring about longer-term change, which will make Sheffield a safer place.

3. HAS THERE BEEN ANY CONSULTATION?

- 3.1 Public consultation was carried out in January 2024 on the draft and amendments have been incorporated into a final version of the policy and procedures. The full details of the consultation responses are included as Appendix A.
- 3.1.1 The survey consisted of 8 questions, 5 for all respondents and 3 for Sheffield City Council tenants. Respondents were asked to rate their answers from strongly agree to strongly disagree.

All respondent Questions

- 1. I am clear what the aims of the Anti-Social Behaviour Policy are.
- 2. I am clear what types of behaviour Sheffield City Council considers to be Anti-Social Behaviour.
- 3. I am clear what types of behaviour Sheffield City Council does not consider to be Anti-Social Behaviour.
- 4. I am clear about Sheffield City Councils overall approach to Anti-Social Behaviour enforcement.
- 5. I am clear how Sheffield City Council supports vulnerable victims and perpetrators of Anti-Social Behaviour.

Tenant Only Questions

- 1. I am clear about Sheffield City Council's responsibility to tenants regarding Anti-Social Behaviour.
- 2. I am clear how Sheffield City Council Housing works with partner agencies to address and reduce Anti-Social Behaviour.
- 3. I am clear what tenancy conditions link to Anti-Social Behaviour.

Two free text boxes were also included to allow respondents to make comments. At the end of the survey, respondents could answer a series of equalities monitoring questions.

3.2 Summary results

854 people responded to the consultation of which 648 were tenants.

- 538 (63.0%) respondents (out of 854) agreed or strongly agreed with all 5 general questions
- 443 (68.4%) respondents (out of 648) agreed or strongly agreed with all 3 tenant questions
- 13 (1.5%) respondents (out of 854) disagreed or strongly disagreed with all 5 general questions
- 23 (3.5%) respondents (out of 648) disagreed or strongly disagreed with all 3 tenant questions
- 11.44% under 55s disagreed or disagreed strongly that they were clear what the aims of the policy were whereas only 3.82% of 55 or over disagreed or strongly disagreed.
- 81.6% of respondents agree or strongly agree that they are clear what the aims of the Anti-Social Behaviour Policy are however, just over 1 in 10 (10.4%) respondents were not clear.
- More than 1 in 7 (14.7%) of tenants who answered the question were not clear how Sheffield City Council Housing works with partner agencies to address and reduce Anti-Social Behaviour.
- Respondents were clearer about the types of behaviour that the Council considers as anti-social (92.7% agree or strongly agree) than the types of behaviour that the Council does not consider to be anti-social (85.5% agree or strongly agree)

3.3 Changes made as a result of the consultation and/or feedback to the comments made.

- 3.3.1 Definition of what a 'harm centred approach to section 1.3. The harm centred approach is described in more detail in section 2 and includes that a harm risk assessment will be completed.
- 3.3.2 Partnership working The section on partnership working has been expanded.
- 3.3.3 Vagueness of the wording and a lack of timescales for responding to reports of ASB
 3.3.3 Vagueness of the Wording and a lack of timescales for responding to reports of ASB
 The Policy is a set of guidelines defining how SCC will deal with ASB.
 A set of procedures will be developed that will define the response and the service standards for
- 3.3.4 Language that is legalistic. In addition to the general policy for dealing with ASB, the policy also sets out how SCC will deal with its statutory and regulatory duties as a social landlord and therefore has to ensure that it meets these legal requirements.

resolving ASB reports.

The document has been checked for readability and accessibility and changes have been made to improve these.

3.3.5 Empowering Communities – section reads as though we will not act The intention is to empower communities to resolve minor issues, that we either do not consider ASB or cannot or will not act upon. We will support them to do so, e.g. by providing advice on actions they can take such as writing a letter or speaking to their neighbour.

 3.3.6 Definitions of what is and what is not considered to be ASB including parking, vehicle nuisance, staring
 3.3.6 Definitions of what is and what is not considered to be ASB including parking, vehicle nuisance, staring
 3.3.6 Staring: Updated the part relating to 'staring' to include 'where there is no other associated offence such as Stalking'
 Vehicles: Updated to include ASB from vehicles such as off roading or misuse of road vehicles

> Parking: Removed from the 'not ASB' list as this can sometimes be considered as ASB. As it is usually not considered as ASB, it is not included in the list of what is considered to be ASB.

- 3.4 A number of comments raised specific cases of ASB. These have all been reported to appropriate officers and checked against previous reports to ensure that any new cases of ASB are investigated
- 3.5 The Housing and Neighbourhoods Service will make specific use of the quantitative and qualitative feedback from the consultation to inform their existing workstreams regarding tenant engagement communication about ASB. The feedback will be factored into the 2024-25 Housing Enforcement communication strategy and into an ASB specific tenant information document that is featured in the Housing Improvement Plan planned for delivery by Summer 2024.

This public documentation will provide more specific procedural detail, timescale expectations and operational responses and remedies to tackle ASB in council housing.

4. RISK ANALYSIS AND IMPLICATIONS OF THE DECISION

- 4.1 <u>Equality Implications</u>
- 4.1.1 A full Equality Impact Assessment (EIA number 2511) has been carried out and is attached to this report.

The policy defines the approach Sheffield City Council will take to investigating and responding to reports of ASB. It considers the needs

of those with protected characteristics, and, for most, the policy will have a positive impact.

The potential negative impacts of the policy are limited. There are existing effective partnerships, information sharing protocols and procedures in place within the Council's ASB Services (ASB, Housing Service, Environmental Protection Services) to ensure there is robust case management including assessment of vulnerabilities and protected characteristics. These will be recorded as part of good case management and will be considered alongside proportionality assessments when making enforcement decisions to ensure we comply with our statutory public sector equality duties under the Equality Act 2010.

In summary, the assessment is of likely positive impacts primarily in relation to age, disability, religion/belief and sexual orientation. Other, less direct, impacts were also identified.

The EIA also notes that people who cause ASB may also share the protected characteristics and their behaviour may be exacerbated by their vulnerable circumstances.

- 4.2 Financial and Commercial Implications
- 4.2.1 There are no financial implications of approving the ASB policy.
- 4.3 Legal Implications
- 4.3.1 The Housing Act 1996, section 218A (as amended by the Anti-Social behaviour Act 2003, section 12, and the Anti-Social Behaviour, Crime and Policing Act 2014, schedule 11 paragraph 23) requires all local housing authorities, housing action trusts, non-profit registered providers of social housing and registered social landlords to have:
 - a) a policy in relation to anti-social behaviour;
 - b) procedures for dealing with occurrences of anti-social behaviour.

4.4 <u>Climate Implications</u>

- 4.4.1 A rapid climate impact assessment has been carried out and concluded that there would be no significant climate impact.
- 4.5 <u>Other Implications</u>
- 4.5.1 None

5. ALTERNATIVE OPTIONS CONSIDERED

5.1 The Council has a statutory duty to have an ASB policy and procedures. Therefore, no alternative options have been considered.

6. REASONS FOR RECOMMENDATIONS

6.1 It is a statutory requirement for all local housing authorities, housing action trusts, non-profit registered providers of social housing and registered social landlords to have an ASB policy and procedures.

Sheffield is one of the safest cities in the UK. An effective ASB policy is key to ensuring that ASB is dealt with through proportionate action based on evidence and focussed on finding the best outcome for everyone involved.

Appendix A: Consultation Results

The survey consisted of 8 questions, 5 for all respondents and 3 for Sheffield City Council tenants. Respondents were asked to rate their answers from strongly agree to strongly disagree.

All respondent Questions

- 6. I am clear what the aims of the Anti-Social Behaviour Policy are.
- 7. I am clear what types of behaviour Sheffield City Council considers to be Anti-Social Behaviour.
- 8. I am clear what types of behaviour Sheffield City Council does not consider to be Anti-Social Behaviour.
- 9. I am clear about Sheffield City Council's overall approach to Anti-Social Behaviour enforcement.
- 10. I am clear how Sheffield City Council supports vulnerable victims and perpetrators of Anti-Social Behaviour.

Tenant Only Questions

- 4. I am clear about Sheffield City Council's responsibility to tenants regarding Anti-Social Behaviour.
- 5. I am clear how Sheffield City Council Housing works with partner agencies to address and reduce Anti-Social Behaviour.
- 6. I am clear what tenancy conditions link to Anti-Social Behaviour.

Two free text boxes were also included to allow respondents to make comments. At the end of the survey, respondents could answer a series of equalities monitoring questions.

Headline results:

854 people responded to the consultation of which 648 were tenants.

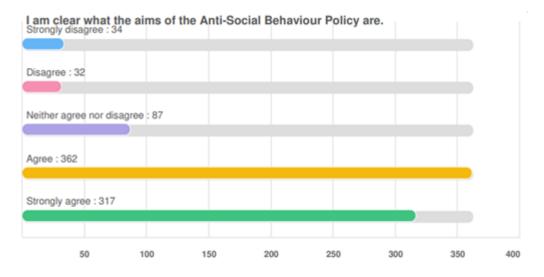
- 55 (18.1%) respondents (out of 854) strongly agreed with all 5 general questions
- 199 (30.7%) respondents (out of 648) strongly agreed with all 3 tenant questions
- 11 (1.3%) respondents (out of 854) strongly disagreed with all 5 general questions
- 15 (2.3%) respondents (out of 648) strongly disagreed with all 3 tenant questions
- 11.44% under 55s disagreed or disagreed strongly that they were clear what the aims of the policy were whereas only 3.82% of 55 or over disagreed or strongly disagreed.
- 81.6% of respondents agree or strongly agree that they are clear what the aims of the Anti-Social Behaviour Policy are.
- More than 1 in 10 (10.4%) of respondents who answered the question were not clear how Sheffield City Council supports vulnerable victims and perpetrators of Anti-Social Behaviour.

- More than 1 in 7 (14.7%) of tenants who answered the question were not clear how Sheffield City Council Housing works with partner agencies to address and reduce Anti-Social Behaviour.
- Respondents were clearer about the types of behaviour that the Council considers as anti-social (92.7% agree or strongly agree) than the types of behaviour that the Council does not consider to be anti-social (85.5% agree or strongly agree)

The following graphs and tables give the results for each question. Comments have been analysed and grouped, where appropriate, with the related question.

I am clear what the aims of the Anti-Social Behaviour Policy are.

Responses	832
% agree (all)	81.6%
% neither agree nor disagree	10.5%
% disagree (all)	7.9%
% Strongly agree	38.1%
% Agree	43.5%
% Neither	10.5%
% disagree	3.8%
% strongly disagree	4.1%



Comments relating to the aims of the Anti-Social Behaviour Policy

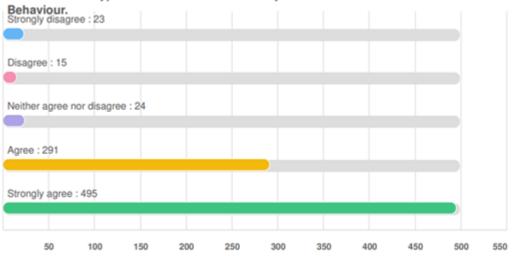
- I understand your aims to be fair and impartial regarding anti social disputes
- Very comprehensive anti social behaviour policy drafted up by the council. In my opinion, it clearly states that anti- social behaviour is not to be tolerated & any victim can reach out for support & guidance. Alternatively; be signposted appropriately
- Fully understand policy guidelines!

- I've read the aims several times but I still find them vague.
- I disagreed with the first question (Aims of the policy) because it is not written in "plain English".
- They read too much like legalese and not like plain English.
- Fairly straight forward plans in place. No issues.
- It's worded in such a way that it sounds good as you glance at it but doesn't reflect the real-world tenants live in
- I can read your Anti-Social Behaviour Policy and clearly understand the aims and statements therein.
- Too many loopholes, clarity required throughout,
- I think the statements are very clear
- The initial explanation of goals was laden with jargon
- I don't understand what it means by a harm centred approach. I am also unaware of what we mean by Home Office Anti-Social Behavioral Strategic Principals are. These are terms which I am unfamiliar with. comes across like to much Jargon, were I thought the council was trying to get away from that.
- I worry about incidences that happen due to a disability such as ASD and the acronym sounds too much like ASB so that people could get confused. Especially if there are language differences or cultural differences.
- 'Work with residents and communities to empower and support them in tackling and resolving ASB.' I think residents and communities want the council to tackle and resolve ASB this reads as though the council will give residents/communities the 'tools' to tackle ASB themselves.
- What does a 'harm-centred approach' mean? In other parts of this questions questionnaire, you call it 'victim-focussed'. Language should be consistent and clear which I don't think it is.
- '...when making key case management decisions, such as whether a report is ASB, how it is categorised, the action taken etc.' What is the acceptance criteria you will use to accept, categorise and action to take?' Where is the guidance on this?
- 'Take proportionate action to resolve ASB, with an aim to intervene early and prevent the escalation of ASB using informal remedies and restorative approaches.' The council will only be intervening once a report has been made, 'intervene early and prevent escalation' doesn't mean anything here and is not a clear aim. It should be that within x days of a report being received, the Council will assess, categorise, speak to the victim and establish a plan of action. Swift action will mean prevent escalation.
- 'To adopt the Home Office Anti-Social Behaviour Strategic principles which promote a consistent approach to understanding and addressing anti-social behaviour.' If you are using the HO principles as the basis of your strategy and policy, this should be the first sentence, not the last. Then go on to breakdown the aim/strategy/policy.
- I feel point 1 is vague and ambiguous and doesn't clearly set out what the approach is

I am clear what types of behaviour Sheffield City Council considers to be Anti-Social Behaviour.

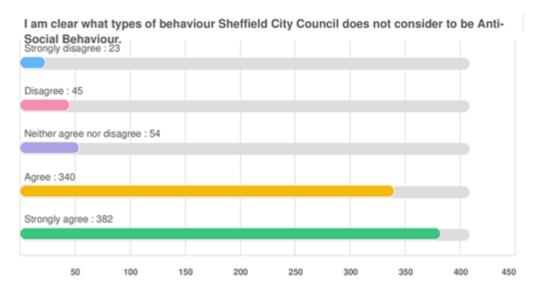
Responses	848
% agree (all)	92.7%
% neither agree nor disagree	2.8%
% disagree (all)	4.5%
% Strongly agree	58.4%
% Agree	34.3%
% Neither	2.8%
% disagree	1.8%
% strongly disagree	2.7%

I am clear what types of behaviour Sheffield City Council considers to be Anti-Social



I am clear what types of behaviour Sheffield City Council does not consider to be Anti-Social Behaviour.

Responses	844
% agree (all) % neither agree nor disagree % disagree (all)	85.5% 6.4% 8.1%
 % Strongly agree % Agree % Neither % disagree % strongly disagree 	45.3% 40.3% 6.4% 5.3% 2.7%



Comments relating to what is and what isn't considered as antisocial behaviour

- I think the reference to violent incidents and hate crime is very confusing and confused. These are crimes. I wouldn't want the council's ASB team dealing with these issues. I want the police to deal with them. If this is about the impact of these crimes, then that makes sense, but it isn't mentioned in the policy. I thought the point of the policy was to be very clear about what ASB is, but now I'm even more confused.
- Definitions need to take into consideration longer term harm on individual, persistent behaviour that impacts on a resident.
- Low level constant noise is a blight, as much as loud noise, if anything its worse.
- Been disabled I would like more help with the off-street parking.
- We as a community experience raves and loud music throughout the night, fires in the woods, probably drug dealing as we have seen evidence when they leave.
- There is no mention of inappropriate/ inconsiderate parking on pavements

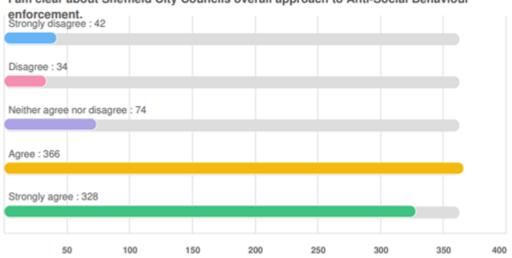
 a major anti-social behaviour that stops people being able to walk on the
 pavement and have to put themselves in danger by walking onto the road,
 especially bad for people in wheelchairs mobility scooter and parents with
 kids in pushchairs.
- Living noise can't be avoided but purposely slamming doors is not just living.
- I strongly disagree with the fact that you put someone staring at you as not antisocial behaviour! as a victim of a stalker myself staring at someone is antisocial behaviour!
- I'm surprised that persistent begging isn't mentioned as I've attended a number of meeting where this has been raised as an issue affecting residents
- Anti-social behaviour is prevalent on my street which includes the kicking of footballs at the doors of certain houses. The lighting of fires to burn rubbish which should be put into bins and put outside to be collected.
- Children playing games in communal areas designed for bins and hanging out washing should be included as anti-social as it can damage peoples

washing hung out. Playing on communal stairs should also be designated as anti-social behaviour. These areas should also have a notice stating that this is not a play area.

- It's about a hard line was taken and well done to those responsible for making this change happen.
- Parking is a huge issue with people blocking drives/garages this is antisocial for people trying to get to work.
- Washing machines spinning off at 2am is antisocial.
- Ball games played on a cul-de-sac with three disabled bungalows with parking for residents. Balls been kicked at fences and doors and damage to cars.
- persistent behaviour that impacts on a resident.
- Too many loopholes, clarity required throughout, soft options abound and overall, what you do not class as ASB is ASB and what you class as ASB is violent criminal disorder
- Why have you stopped taking any action against people who park or drive over the grass verges, this mindless activity i causing so much damage too residential areas and making those areas a nightmare for the decent citizens. This behaviour also leads to other things like fly tipping and leaving bins on the pavements 365 days a year.
- The timing and frequency of reasonable household noise and children playing, and ball games needs to be taken into consideration as to whether its ASB.
- Disagree with you not considering one off parties with anti-social behaviour.
- Well done now let's see it working
- This is amazing that you have or are considering tacking tougher action on tenants who show no disregard to others. These people destroy communities, I hope this comes to into force very soon.

I am clear about Sheffield City Councils overall approach to Anti-Social Behaviour enforcement.

Responses	844
% agree (all) % neither agree nor disagree % disagree (all)	82.2% 8.8% 9.0%
 % Strongly agree % Agree % Neither % disagree % strongly disagree 	38.9% 43.4% 8.8% 4.0% 5.0%

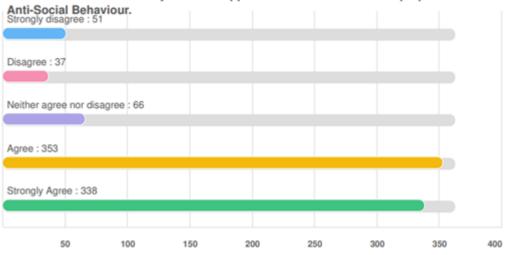


I am clear about Sheffield City Councils overall approach to Anti-Social Behaviour

I am clear how Sheffield City Council supports vulnerable victims and perpetrators of Anti-Social Behaviour.

Responses	845
% agree (all)	81.8%
% neither agree nor disagree	7.8%
% disagree (all)	10.4%
% Strongly agree	40.0%
% Agree	41.8%
% Neither	7.8%
% disagree	4.4%
% strongly disagree	6.0%

I am clear how Sheffield City Council supports vulnerable victims and perpetrators of



Comments relating to support

(Vulnerable) Victims and perpetrators

• I don't think the council do enough to support victims.

- I feel the perpetrator needs to be dealt with in a stronger manner and needs serious punishment.
- Next to zero information is provided to victims and support isn't provided until victims seek help from other organisations.
- Perpetrators are not punished quickly enough or severely enough.
- you are doing well and care about us.
- I am not convinced that perpetrators of ASB are adequately dealt with.
- Use education rather than punishing people.

Tenant questions

I am clear about Sheffield City Councils responsibility to tenants regarding Anti-Social Behaviour.

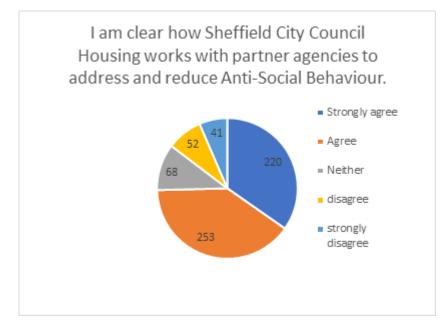
Responses	641
% agree (all)	86.3%
% neither agree nor disagree	6.7%
% disagree (all)	7.0%
% Strongly agree	47.3%
% Agree	39.0%
% Neither	6.7%
% disagree	4.1%
% strongly disagree	3.0%



I am clear how Sheffield City Council Housing works with partner agencies to address and reduce Anti-Social Behaviour.

Responses	634
% agree (all)	74.6%
% neither agree nor disagree	10.7%

% disagree (all)	14.7%
% Strongly agree	34.7%
% Agree	39.9%
% Neither	10.7%
% disagree	8.2%
% strongly disagree	6.5%



Comments relating to partners.

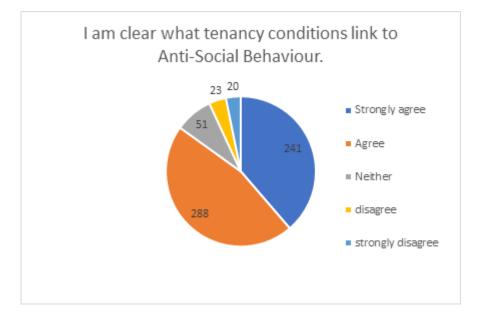
- It is not clear who will coordinate/ liaise with other agencies, police. probation. etc. when a Council tenant has an ongoing issue of ASB. From experience this has led to a failure to work in partnership or collaboratively.
- You haven't given any information on which or when partner agencies would be involved.
- I am unaware what partner agencies SCC uses to recorded anti-social behaviour.
- Still not clear on who else you involve in the process or how you work with them.
- There were no details about SCC working with partner agencies.
- ASB is a crime it is a blight to many communities and individual and as such should be taken more seriously by the police. It would be helpful to understand how this work links into the police.
- Cannot understand how Sheffield City Council Housing works with other agencies without knowing the agencies involved and their remit / terms of reference.
- Once again, legalese. None of the statement clearly indicates what the council's responsibility is or what/how partner agencies are being used.
- If the various teams even worked together, it might be acceptable but it isn't. In other LAs all issues relating to env health including housing, ASB,

littering, flytipping, noise, nuisance, pollution etc are dealt with by ONE OFFICER (and EHO with an EO) responsible for a patch so they can sort out issues holistically. And they work with external stakeholders by being co-located with them.

• Look at other SYorks councils for how to run a joined up effective service!

I am clear what tenancy conditions link to Anti-Social Behaviour.

Responses	623
% agree (all) % neither agree nor disagree % disagree (all)	84.9% 8.2% 6.9%
 % Strongly agree % Agree % Neither % disagree % strongly disagree 	38.7% 46.2% 8.2% 3.7% 3.2%



Equalities monitoring

What is your ethnicity?

• •	
Asian / Asian British	2.8%
Black / Black British	2.6%
Mixed / multiple heritage	2.9%
White / White British	88.9%
Other	2.8%

What is your religion or belief?

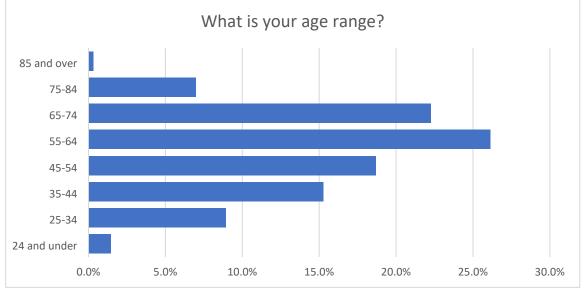
Buddhist	1.1%
Christian	43.3%

Jewish	0.5%
Muslim	2.5%
None	47.7%
Sikh	0.2%
Other	4.7%

Are you an unpaid carer for a family member or someone else?

No 82.6% Yes 17.4%

Age Range of respondents



What is your gender identity?

Female	61.5%
Male	37.3%
Non-binary	0.7%
Other	0.5%

Do you have a disability or a long-term health condition?

No 42.3% Yes 57.7%

What is your sex?

Female61.7%Male38.3%

What is your sexual orientation?

Bi	2.7%
Gay / Lesbian	4.0%
Heterosexual / Straight	89.4%
Other	3.9%

Postcodes of respondents

postcode area Non-tenant Tenant Total

S2	10	35	45
S3	3	16	19
S4	2	5	7
S5	14	64	78
S6	10	48	58
S7	4	2	6
S8	36	67	103
S9		22	22
S10	6	9	15
S11	11	8	19
S12	9	30	39
S13	5	34	39
S14	1	34	35
S17	10	10	20
S18	1		1
S20	2	37	39
S35	8	18	26
S36	9	14	23
S43	1		1
S65		1	1
S75	1		1
Grand Total	143	454	597

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